Boosting Productivity - Why should organisations invest in

health & wellbeing?

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Energy Networks Association

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### Boosting productivity

by investing in employee wellbeing is all about....

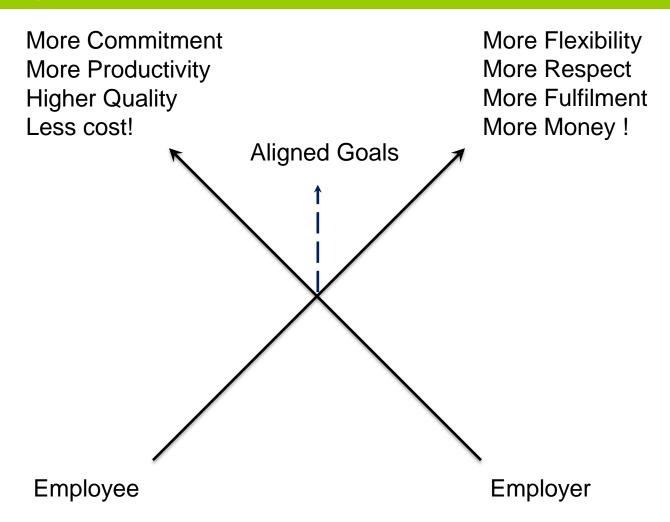


- What "work" we do?
- How we work?
- Where we work?
- When we work?

### "Health & Well-being"

- alignment opportunities?





### Care for our people

- is embedded in "Our values"





#### Safety

Safety is good business.

Everything we do relies upon the safety of our workforce and the communities around us.

We care about the safe management of the environment.

We are committed to safely delivering energy to the world.

#### What's expected of me

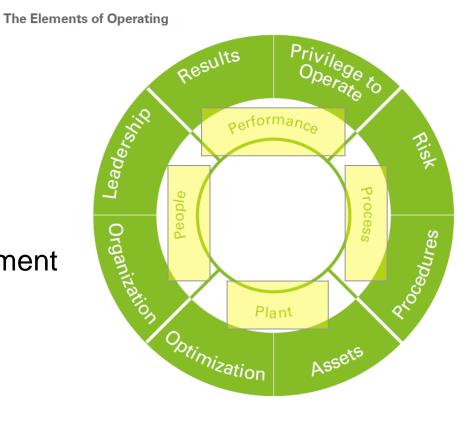
- Demonstrate personal responsibility for the safety and well-being of everyone around me
- Respect the capabilities of those in safety-critical roles and listen to their advice
- Seek expertise, continually learn and develop the safety and risk management skills of myself and my team
- Follow the requirements specified in OMS, and contribute to the delivery of safe, compliant and reliable operations
- Contribute to a more sustainable environment

### Health in BP is all about......

- safe, reliable and effective operations



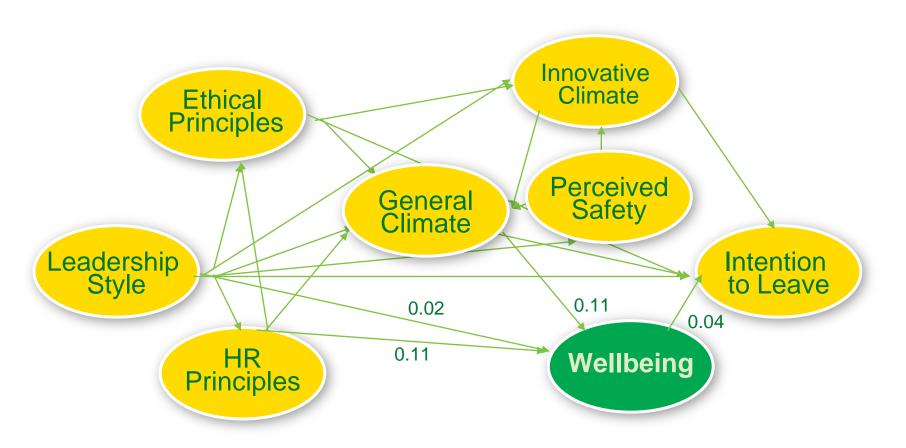
- healthy performance through:
  - healthy People
    - healthy workers
    - healthy communities
  - healthy Plant
    - healthy work places
    - An energising environment
  - healthy Process
    - healthy practices
    - healthy decisions



### Wellbeing

### ....and relation to organisational impacts

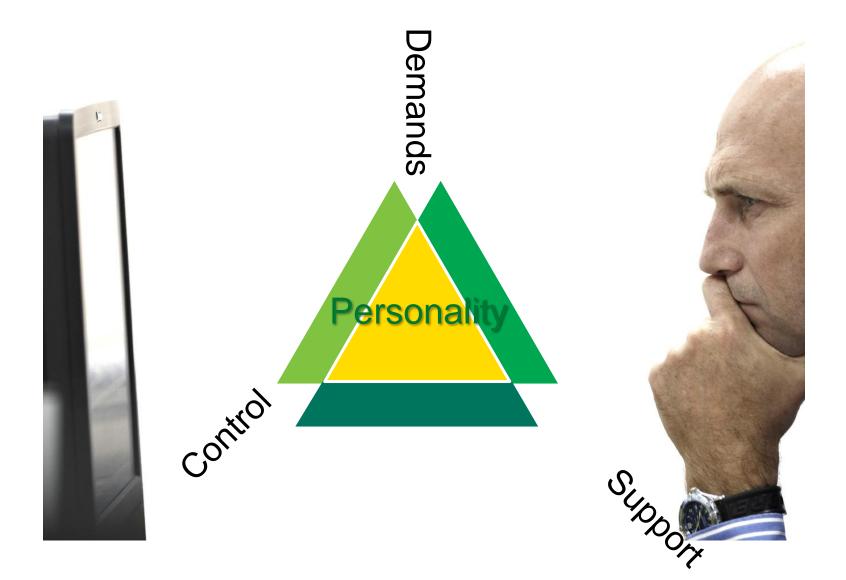




### Personal wellbeing

- How human factors impact business!





### Performance vs Pressure





### Identify hot spots .... weak signals



	Location A								Location B	
		$\downarrow$								$\downarrow$
Aggregate like-for-like score	78%	77 %	80 %	74%	83 %	76 %	80 %	83 %	82 %	71%
		$\sim$		_	_	_	_		_	_
Overall Health & Wellbeing score	76%	76%	78%	72 %	82 %	75%	78%	81%	84%	69 %
Responses	35,015	115	234	145	1,157	1,695	161	811	47	463
I believe that BP really cares about my health and wellbeing	71%	63%	72 %	64%	77 %	66 %	75%	74%	77 %	62 %
My manager / supervisor supports flexible solutions for balancing work and personal life	77%	84%	77%	73 %	85%	75%	79%	85%	87%	71%
My manager / supervisor involves me in decisions that affect me	72%	68%	77%	70 %	76%	73 %	72 %	78%	77 %	61%
My manager/supervisor trusts me to make well informed decisions and do the right thing	84%	82 %	82 %	80 %	89 %	85%	81%	88%	87%	77 %
Given the level of my job, my workload is manageable & achievable most of the time	64%	64%	65%	60 %	69 %	60 %	67%	64%	91%	56 %
I am often willing to go the extra mile at work	90%	93%	93 %	87 %	93%	91%	93%	95%	85%	88%





### What we do How to link wellbeing & engagement...





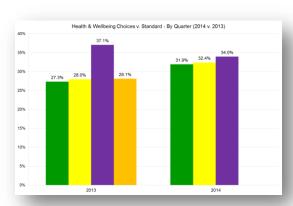
# Employee survey

# Activity challenges



INFOTECH Since 2009 > 40,000 HRA's Offered US Angola UAF UK China Jordan Mexico Saudi Arabia India Canada Qatar Remedy OES Deployment through June 2014 HRA

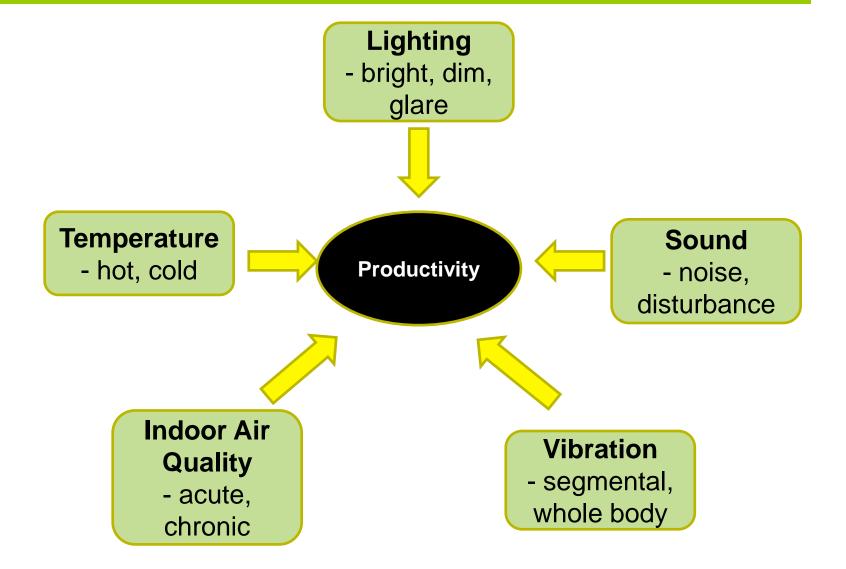
Incentivised nutrition choices



### Where we work

- matters.....





### When we work

- matters.....



### What can happen if employees work too long?

- Fatigue
- Reduces efficiency
- Impairs performance
- Fatigued people
  - Make errors
  - Work more slowly
- Work less effectively

### When we work

- matters.....



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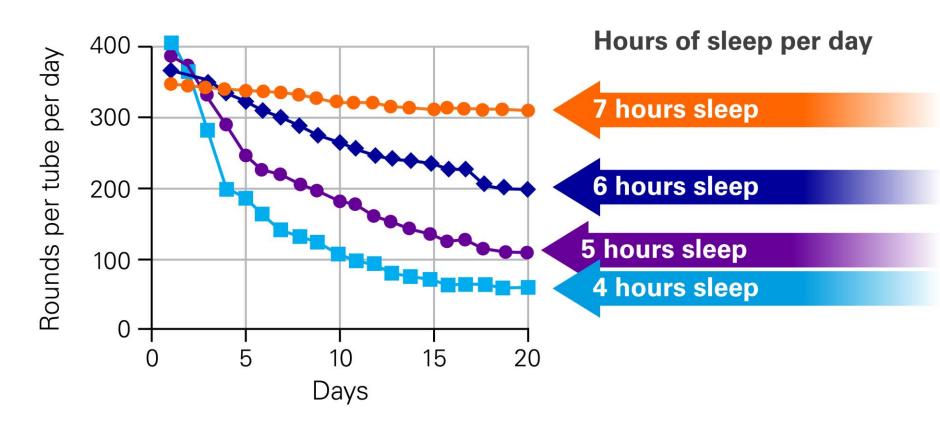
- Performance effects

  - Reaction time ↓ 25%
  - Communication ↓ 30%
  - Judgement and decision making ↓ 50%

#### When we work







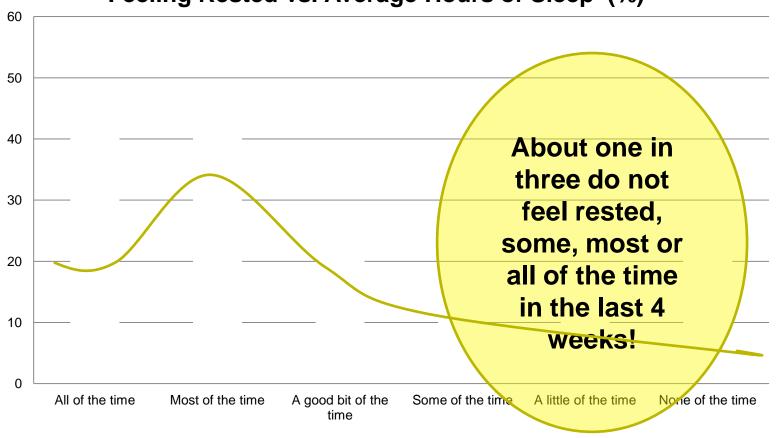
Department of Behavioural Biology, Walter Reed Army Institute of Research

#### In the last 4 weeks

### - how often did you wake feeling rested?

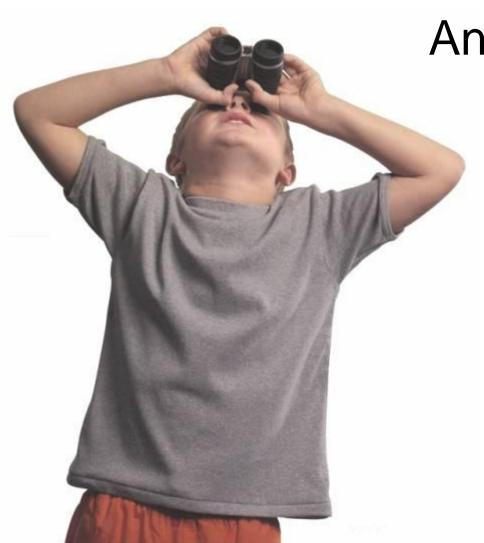






### Thank you for your attention





Any Questions?